

Meet the Trainer

Alan Puan, PMP®, MBA(UK), AMBCS

Alan Puan has over 25 years of experience with specialization in IT systems and project management. He gained experience serving as an R&D Applications Engineer with Bell Labs (AT&T), as Programme Manager with the Defense Technology Group (Ministry of Defense, Singapore), as Senior Consultant at the Singapore Productivity & Standards Board and also AVP (Systems Development) for Singapore SBS Transit Ltd. Alan is a PMI-certified PMP®, NLP Practitioner (ABNLP) and qualified Action-based Trainer (AIU).



Significant Recent Achievements

Project Management – Played a lead role in the development of a S\$40Million GPS-based Real-time Fleet Management System for the largest public transport company in Singapore. The project, involving over 2700 buses and auxiliary vehicles, is one of the largest and most complex fleet management systems being implemented in the Asia Pacific.

Training and Consultancy – Conducted many training workshops in Project Management and Leadership guidance for public and private sector executives in Singapore, Malaysia, Thailand, Brunei, Philippines, Hong Kong, China and India. They included Singapore's PSA, CAAS, Police, IDA, NCS, NLB, A*Star, DSO, SIA, ST Engineering, SingTel, HP, Motorola, Dell, DBS, UOB, ABN-AMRO, SCB, Merrill Lynch, Credit Suisse, VISA Inc., Cargill, Reuters, Siemens, Philips, Sony, Sony-Ericsson, Emerson, Shell, Maxis Communications Bhd., iPerintis Sdn. Bhd., MiSys Int'l. Banking Systems, Brunei Times, Brunei LNG, Brunei ITPSS Sdn. Bhd., BAG Networks Sdn. Bhd., the Brunei Government Ministries, and many others.

Previous Experience

Singapore Productivity & Standards Board

Alan's engineering background, IT and project management experience provided a strong foundation for his stint as Senior Consultant with Singapore Productivity & Standards Board. His projects included business analysis, systems implementation, cost of quality programs, cycle time studies, process improvements and factory layout planning for many local SMEs.

Singapore Ministry of Defense

At Singapore-Mindef, Alan's contributions included several complex systems integration projects for the Army, Navy, and Air Force. These included logistics management, C³ and intelligence systems. He also won fine accolades and an Excellence Award for his contributions at Mindef.

AT&T Consumer Products (S) Pte Ltd

As a Bell-Labs Engineer, Alan was instrumental in the setting up of AT&T's CAD/CAM/CAE capabilities for her first manufacturing facility in Singapore. His project involvements at AT&T included systems and shop-floor integration, process improvements, and LIUP projects (Local Industry Upgrading Program) for local vendors.

Education

Undergraduate Degree: **DIP Civil Engineering**, Singapore Polytechnic.
 British Computer Society Examinations, UK.

Graduate Degree: **MBA**, University of Leicester, UK.
